

June 14 - 17 | Riverside, CA
2020 CHIA Convention & Exhibit
Schedule At-a-Glance

Sunday, June 14

7:30 am - 9:00 am	<i>Meal</i>	Continental Breakfast
7:30 am - 9:30 am	<i>Registration</i>	Tutorial Registration
8:30 am - 4:00 pm	<i>Tutorial</i>	RHIT / RHIA Exam Prep
8:30 am - 4:00 pm	<i>Tutorial</i>	CCS Exam Prep
9:00 am - 12:00 pm	<i>Tutorial</i>	Building a Compliant Outpatient CDI Program
12:00 pm - 5:00 pm	<i>Exhibitor</i>	Exhibit Setup
12:00 pm - 7:00 pm	<i>Exhibitor</i>	Exhibitor Registration
4:00 pm - 7:00 pm	<i>Registration</i>	Convention Registration
4:30 pm - 5:30 pm	<i>Tutorial</i>	CHIACON 101 – Calling All Newcomers!
5:00 pm - 5:30 pm	<i>Exhibitor</i>	Exhibitor Meeting (<i>Pre-show meeting</i>)
5:30 pm - 7:30 pm	<i>Exhibit Hall</i>	Exhibit Hall Open Silent Auction Open
5:30 pm - 7:30 pm	<i>Special Event</i>	Welcome Reception in the Exhibit Hall

Monday, June 15

7:00 am - 4:30 pm	<i>Registration</i>	Convention & Exhibitor Registration			
7:30 am - 9:00 am	<i>Exhibit Hall</i>	Exhibit Hall & Silent Auction Open			
7:30 am - 9:00 am	<i>Meal</i>	Continental Breakfast in the Exhibit Hall			
9:00 am - 9:40 am	<i>General Session</i>	Welcome, CHIA Recognition and Scholarship Awards Ceremony			
9:40 am - 10:40 am	<i>General Session</i>	Keynote: If You're in the Driver's Seat, Why Are You Lost? A Roadmap to an Amazing Life!			
10:45 am - 12:15 pm	<i>General Session</i>	Virtual Reality: A Review of the Future			
12:00 pm - 2:00 pm	<i>Exhibit Hall</i>	Exhibit Hall & Exhibit Hall Café Silent Auction Open			
		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%; text-align: center;">TRACK 1 <i>Health Information Integrity Best Practices</i></td> <td style="width: 33%; text-align: center;">TRACK 2 <i>Organizational Management and Leadership</i></td> <td style="width: 33%; text-align: center;">TRACK 3 <i>Innovation</i></td> </tr> </table>	TRACK 1 <i>Health Information Integrity Best Practices</i>	TRACK 2 <i>Organizational Management and Leadership</i>	TRACK 3 <i>Innovation</i>
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2:00 pm - 2:45 pm	<i>Industry Innovation</i>	Measuring MPI Data Quality <i>To be announced</i> Closing the Loop Between Clinical Care and Revenue Integrity			
2:50 pm - 3:35 pm	<i>Industry Innovation</i>	Digitizing Records Requests: Health Record Request Wizard <i>To be announced</i> Transforming Query Delivery and Tracking with Mobile Technology for Providers			
3:40 pm - 4:25 pm	<i>Track</i>	Duplicates and Data Quality: The Impact on HIEs and ACOs How to Lead Leadership Through EHR System Outages The Role of HIM in Data Analytics: Don't Be Left Out			
4:30 pm - 5:15 pm	<i>Track</i>	Leading MPI Management: Improving Data Quality and Minimizing Errors West Coast Collaborative The Thoughtful Disruptor's Guide to Leading Innovative Change			

Tuesday, June 16

7:00 am - 4:30 pm	<i>Registration</i>	Convention & Exhibitor Registration			
7:30 am - 9:00 am	<i>Exhibit Hall</i>	Exhibit Hall & Silent Auction Open			
7:30 am - 9:00 am	<i>Meal</i>	Continental Breakfast in the Exhibit Hall			
9:00 am - 9:50 am	<i>General Session</i>	AHIMA Update: Empowering People to Impact Health			
9:50 am - 10:50 am	<i>General Session</i>	Commission on Certification for Health Informatics and Information Management Update			
10:30 am - 11:30 am	<i>Exhibitor</i>	Exhibitor Meeting (<i>Post-show meeting</i>)			
11:00 am - 12:00 am	<i>General Session</i>	HIM's Role in Today's Health Care Eco-System as HIM is Reimagined			
12:00 pm - 2:00 pm	<i>Exhibit Hall</i>	Exhibit Hall & Exhibit Hall Café Silent Auction Open (<i>closes at 1:30 pm</i>)			
2:00 pm - 6:00 pm	<i>Exhibitor</i>	Exhibit Strike			
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2:00 pm - 2:45 pm	<i>Industry Innovation</i>	<i>To be announced</i> Career Development 2020: Staying Ahead of the Curve Easy Ways to Empower Patients: Usage Data from the Record Request Wizard			
2:50 pm - 3:35 pm	<i>Industry Innovation</i>	<i>To be announced</i> Unraveling the Information Governance Assessment Physician Burnout to Business Traction			
3:40 pm - 4:25 pm	<i>Track</i>	OSHPD 2020: What You Need to Know Current Federal and California Telehealth Policy Change Updates ROI Strategies: Improving Quality, Turn Around Time and Patient Access			
4:30 pm - 5:15 pm	<i>Track</i>	Senior Medicare Patrol: A Role on the Horizon for HIM Exploring Social Determinants of Health in the Medical Record Understanding the Patient Experience and Access Through the Eyes of Revenue Cycle			
6:30 pm - 9:30 pm	<i>Special Event</i>	CHIA Celebration Fiesta			

Wednesday, June 17

7:00 am - 11:30 am	<i>Registration</i>	Convention Registration				
7:00 am - 8:00 am	<i>Meal</i>	Continental Breakfast				
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8:00 am - 8:45 am	<i>Track</i>	Lock Your Backdoor: Steps to Ensure Business Associate Compliance Preventing and Appealing Denials Common Coding Errors Artificial Intelligence in Health Care				
8:50 am - 9:35 am	<i>Track</i>	Into the Breach: Successfully Coming Out on the Other Side California CC/MCC and Case Mix Trends: Using Data to Drive Focused Audits and Education 2021 and the Future of E/M Coding Consent Management: Challenges, Opportunities and Future Direction				
9:45 am - 10:30 am	<i>Track</i>	How Ransomware Can Ruin the Day: Ways to Win Against Attackers Creating a Culture of Excellence in Revenue Cycle ICD-10 Coding Survivor: Who's Getting Voted Off the Island? Patient Portals: Serving the Underserved				
10:35 am - 11:30 am	<i>Thought-Leading Roundtable</i>	Privacy Dashboards: What Should be Tracked and Reported HIM Management in the Revenue Cycle Space How to Have a Successful CDI Program with "Just a Bunch of Coders" <i>To be announced</i>				
11:30 pm - 12:15 pm	<i>Special Event</i>	CHIA Delegate Check-in				
12:15 pm - 3:00 pm	<i>Special Event</i>	CHIA Member Engagement Luncheon and Meeting (<i>formally House of Delegates</i>)				