### DAY 1 - CATALYZE Health Information Integrity

**Monday General Session**
- KEYNOTE: If You’re in the Driver’s Seat, Why Are You Lost? A Roadmap to an Amazing Life!
  - Dr. Lawana Gladney

**ELEARNING TRACK 1:** Health Information Integrity
- Best Practices
  - (T1.1) Why Isn’t Patient Search as Easy as Google?
    - Innovator: medacrus
  - (T1.2) How Original is your EHR Clinical Documentation?
    - Cassi Birnbaum
  - (T1.3) Using EMPI Tools to Get the Most from your Archived Data
    - Letha Stewart
  - (T1.4) Leading MPI Management: Improving Data Quality and Minimizing Errors
    - Karen Peffitt

**ELEARNING TRACK 2:** Organizational Management and Leadership
- (T2.1) Release of Information: Industry Changes and the Road to the Right Solution
  - Innovator: MRO
- (T2.2) Your Role in the Future Workforce
  - Borth, Cella Cabanada, Jagiellinski, Kuleck, Mamoon, Robertson, Spiteri
- (T2.3) Picking Up the Pieces of the Pandemic
  - Panel: Jenkins, Premeau, Thomas, Talantino
- (T2.4) Commission on Certification for Health Informatics and Information Management Update
  - Debra Premeau

**ELEARNING TRACK 3:** Innovation
- (T3.1) Closing the Loop Between Clinical Care and Revenue Integrity
  - Innovator
- (T3.2) Compliant Templates and Mobile Technology Essential To Remote Query Workflow
  - Innovator: Artifact Health
- (T3.3) The Role of HIM in Data Analytics: Don’t Be Left Out
  - Colleen Goethals
- (T3.4) The Thoughtful Disruptor’s Guide to Leading Innovative Change
  - Maria Caban Alizando

### DAY 2 - PARTNER to Accelerate Innovation

**Tuesday General Session**
- Current Federal and California Telehealth Policy Change Updates: What to Expect for 2020-2021
  - Mei Kwong, Executive Director

**Tuesday General Session**
- The Power and Limitations of Artificial Intelligence to Impact Patient Outcomes Through Data Integrity
  - Dr. Alan Young, Chief Medical Officer

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<td>12:30 pm</td>
<td>ELEARNING TRACK 4 - Consumer Advocacy</td>
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<td>1:00 pm</td>
<td>ELEARNING TRACK 5 - Evolving Topics</td>
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<td>2:00 pm</td>
<td>ELEARNING TRACK 6 - Patient Experience</td>
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**ELEARNING TRACK 4:** Consumer Advocacy
- (T4.1) Individuals’ Right to Access: What’s Happening in the Industry
  - Innovator: MMRA
- (T4.2) CMS Price Transparency Requirement: How to Comply by January 1, 2021
  - Innovator: Panacea Healthcare Solutions
- (T4.3) OSHPD 2020: What You Need To Know
  - Panel: Langston, Skallet, Tapney
- (T4.4) Patient Advocacy for the Aging Population
  - Kie Capenahaver

**ELEARNING TRACK 5:** Evolving Topics
- (T5.1) Career Development 2020: Staying Ahead of the Curve
  - Innovator: Norwood Staffing Solutions
- (T5.2) Unraveling the Information Governance Assessment
  - Innovator
- (T5.3) HIM’s Role in Today’s Health Care Eco-System as HIM is Reimagined
  - Rita Bowden
- (T5.4) Exploring Social Determinants of Health in the Medical Record
  - Stacy Rogers and Destinee Torney

**ELEARNING TRACK 6:** Patient Experience
- (T6.1) Easy Ways to Empower Patients: Usage Data from the Request Record Wizard
  - Innovator
- (T6.2) Physician Burnout to Business Tracton
  - Innovator: Aqiuty Solutions
- (T6.3) ROI Strategies: Improving Quality, Turn Around Time and Patient Access
  - Adriano Preciado
- (T6.4) Understanding the Patient Experience and Access Through the Eyes of Revenue Cycle
  - Susan Labow

### DAY 3 - CONNECT the Health Information Community

**Master Class**
- (T7.1-MC) Privacy Dashboards: What Should be Tracked and Reported
  - Rita Bowden and Connie Renda
- (T8.1-MC) HIM Management in the Revenue Cycle Space
  - Moderator: Melanie Merriman
- (T9.1-MC) ICD-10 Coding Survivor: Who’s Getting Voted Off the Island?
  - Deanna Kube and Caleb Jesusdasson
- (T10.1-MC) Population Health: More than a Medical Record
  - HIM Professional Panel

**ELEARNING TRACK 7:** Privacy, Security and Cybersecurity
- (T7.2) Lock Your Backdoor: Steps to Ensure Business Associate Compliance
  - Bill Wagner
- (T7.3) Into the Breach: Successfully Coming Out on the Other Side
  - Daniel Serric
- (T7.4) How Ransomware Can Ruin the Day: Ways to Win Against Attackers
  - Kevin McDonald

**ELEARNING TRACK 8:** Mid-Revenue Cycle
- (T8.2) Preventing and Appealing Denials
  - Margaret DeFilippis
- (T8.3) National & California CC/MCC and Case Mix Trends
  - Maureen Matthews and Sandy Brewton
- (T8.4) Creating a Culture of Excellence in Revenue Cycle
  - Diane Premeau, Tammy Higgon

**ELEARNING TRACK 9:** Coding, CDI and Compliance
- (T9.2) Common Coding Errors
  - Karen Pickering
- (T9.3) 2021 and the Future of E/M Coding
  - Nena Scott
- (T9.4) How to Have a Successful CDI Program with "Just a Bunch of Coders"
  - Ruth Hauser

**ELEARNING TRACK 10:** eHIM/EHR Best Practices
- (T10.2) Artificial Intelligence in Health Care
  - Dana Victor
- (T10.3) Consent Management: Challenges, Opportunities and Future Direction
  - Daniel Chavez
- (T10.4) Patient Portals: Servings the Underserved
  - Maria Caban Alizando