



a CHIA | AHIMA affiliate

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**COVID-19 Updates:**

**Orange County still remains in the red tier as of September 29, 2020.**

**Keep up the social-distancing and face-masks!**

**Happy October!**



**GOCHIA Upcoming Events**

**Topics to be Discussed:**

- History of surgical repair of congenital heart defects
- Surgical report of congenital heart defects
- Outcomes of congenital heart defects surgery
- Coding of diagnosis and procedures
- Questions and Answers

Click [here](#) for Event Details and Registration



**GOCHIA**  
**2.0 CEUs**

**CONGENITAL  
HEART SURGERY**

**OCTOBER 15, 2020**  
6PM - 8PM

Dr. Joanne Starr  
Director of CHOC ECLS for  
Pediatric Cardiothoracic Surgery

For event details and registration, kindly visit our website at <https://www.eventbrite.com/e/congenital-heart-surgery-tickets-119627831063?aff=erelexpmltm>

**Topics to be Discussed:**

- A look at methods to improve health data quality
- Modern approaches – data audits, automated data quality, “deep cleaning”, error prevention techniques, clean-as-you-go protocols, and two-storage registration processes
- Ways to help HIM departments keep MPI’s clean for patient safety, revenue cycle and patient satisfaction purposes

Click [here](#) for Event Details and Registration



**GREATER ORANGE COUNTY HEALTH  
INFORMATION ASSOCIATION**

**MODERN TAKE ON  
HEALTH DATA QUALITY**

Jim Hoover, Co-founder and Chief  
Strategy Officer for Medarcus, a  
healthcare IT product company

**NOVEMBER 19, 2020**  
6 PM - 8 PM  
2.0 CEU

<https://www.eventbrite.com/e/a-modern-take-on-health-data-quality-tickets-120465235763?aff=erepanelorg>

# STUDENT CORNER

## Worried about AHIMA phasing out the RHIT credential?



According to AHIMA's HIM Reimagine Outlines Bold New Future for HIM Profession in June of 2017, they will not be phasing out the RHIT credential until 2027. If you hold the RHIT credential, **you hold that credential for lifetime**. The plan is to *"transition the RHIT credential to a specialty-focused associate level over a multi-year, multi-phased approach"*. The end of the plan ultimately states that the issuance of the RHIT credential will be discontinued starting in 2027. Starting in August of 2021 to December 2026, AHIMA will implement the transition of the RHIT credential to RHIT+ (Specialty Designation). See the full article [here](#).

Abrams, Kelly; Carlon, Sheila; Haugen, Mary Beth; Mancilla, Desla; McElroy, Kyle; Millen, Michelle; Sandefer, Ryan; Sharp, Marcia; Sorensen, Linda. "HIM Reimagined Outlines Bold New Future for HIM Profession" Journal of AHIMA 88, no.6 (June 2017): 22-25.

## CPC Exam is Now Available to Take Online at Home!

	Online Proctored	Physical Location Proctored
Equipment required	Reliable Internet connection and an external webcam that can be positioned to show your face, hands, keyboard and the area around the keyboard (about 10 inches)	None
Location	Taken at home in a quiet, private location	Local chapter or Licensed Instructor
Exam format	150 multiple-choice questions delivered in two parts taken at different scheduled times	150 multiple choice questions taken in its entirety
Time allowed	Two parts: 2 hours and 45 minutes each	5 hours and 40 minutes
Proctor to Examinee ratio	1 to 2	1 to 25
Cancellation fee	No fee charged if cancelled 24 hours in advance	Waived due to COVID-19
Reschedule fee	No fee charged if rescheduled 24 hours in advance	Waived due to COVID-19
No show fee	\$30 fee for each occurrence that must be paid prior to rescheduling	\$100
Availability	Starting May 15th	Location by location basis depending on restrictions of COVID-19
Price	\$299	\$399
Number of attempts	1	2

# Job Board

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## **Data Analyst – Prospect Medical Systems – Orange County, CA**



We are hospitals and affiliated medical groups, working closely together for the benefit of every person who comes to us for care. We build comprehensive networks of quality healthcare services that are designed to offer our patients highly coordinated, personalized care and help them live healthier lives. Through collaboration, we strive to provide all of our patients and medical group members with the quality, affordable healthcare they need and deserve.

The Data Analyst role supports the Performance Programs department, which oversees Medicare Risk Adjustment and Healthcare Effectiveness Data and Information Set (HEDIS) measure optimization and reporting.

### **Job Responsibilities/Duties**

- Extract and aggregate data from various health plan reports, portals, internal systems, and perform analysis to assist the department in identifying key priorities, initiatives, and areas of opportunity.
- Generate reports in SSRS, Excel, QlikView and Power BI to track and communicate progress on key performance indicators to executive leadership and external partners.
- Create department scorecards and dashboards by functional area or project. Refresh Power BI/QlikView/SQL reports tied to annual wellness visits, risk and quality metrics.
- Act as a liaison between the Performance Programs department and internal and external customers, offering resolution to questions, concerns, issues, and grievances by way of research and analysis.
- Develop and implement a comprehensive plan to ensure reporting of Medicare Risk Adjustment and HEDIS measures comply with government, health plan, coding rules, and guidelines; prepares for internal and external audits.
- Demonstrate detailed understanding of HCC model and quality measures to help organizational success in these areas.
- Analyze and verify that data is loaded correctly to systems. Analyze and correct anomalies with data, research discrepancies in systems, and provide and implement solutions to problems.

## Qualifications

**Minimum Education:** High School graduate or equivalent or GED. Bachelor's Degree preferred in business administration, IT, Computer Science, Health care, or related field. Equivalent experience will be considered.

**Minimum Experience:** Three or more years' experience in data analysis required. Experience in health care domain preferred, especially related to Medicare Risk Adjustment, HEDIS Measures, and CMS Star Rating.

Must have experience in SQL, and advanced skills in Excel, Access, pivot tables and MS Office Suite. Additional scripting knowledge is a plus. Experience in data visualization software such as Tableau or Power BI to generate interactive dashboards and reporting required.

**Req. Certification/Licensure:** None

## Health Information Management Supervisor – Arrowhead Regional Medical Center (ARMC) – San Bernardino County



**Arrowhead Regional Medical Center (ARMC)** is a 456-bed university-affiliated teaching hospital licensed by the State of California Department of Public Health and operated by the County of San Bernardino. The hospital, located on a 70-acre campus in Colton, California, is a designated Level II trauma center. ARMC operates a regional burn center, a primary stroke center, a behavioral health center located on the hospital campus, four primary care centers

including three family health centers, and provides more than 40 outpatient specialty care services.

### Minimum Requirements

**Experience:**

Two (2) years of experience within the past five (5) years, of full-time comprehensive coding medical records in an acute care hospital.

**Certification:**

Possession of a Registered Health Information Administrator (RHIA) or Registered Health Information Technician (RHIT) with the American Health Information Management Association and possession of an AHIMA ICD-10 – CM/PCS Certification.

OR

Possession of a Certified Coding Specialist (CCS) or Certified Professional Coder (CPC) certification may substitute for the above requirements.

### Desired Qualifications

Lead/Supervisory experience is highly desired.

## Medical Records Technician - Telecare - Garden Grove ,CA



Status: Full Time  
 Days: Monday - Friday  
 Hours: 8:30 - 5 pm  
 POSITION SUMMARY

The Medical Records Technician is responsible for the maintenance, storage and processing of all medical records and EHR data. This involves performing a variety of clerical and technical duties associated with the management and oversight of a program's medical records including, but not limited to: assembling, analysis, release of information, data processing, collection, reconciliation and preparation of reports in a manner consistent with medical, administrative, ethical, legal and regulatory






requirements of a mental health care system. Must be able to work independently and have the ability to interact and communicate both verbally and in writing with clients, family members, the public and physicians and staff.

### Qualifications





- One (1) year of EHR or healthcare information system experience in a psychiatric inpatient or outpatient program or acute hospital setting AND
- Credentialed as a Registered Health Information Technician (RHIT) or Registered Health Information Administrator (RHIA), through American Health Information Association (AHIMA) OR
- Two (2) years of EHR or healthcare information system experience in a psychiatric inpatient or outpatient program or acute hospital setting AND
- Completion of an approved Health Information/Medical Record Certificate Program OR
- Three (3) years of EHR or management of a paper medical record systems experience in a outpatients or community based healthcare program environment.
- Working knowledge of managing a hybrid medical record system
- EHR System experience, Caminar, Avatar, Anasazi (desired)
- Knowledge of local, state and federal regulations, survey process, accreditation standards, and psychiatric requirements.
- Knowledge and application of appropriate coding systems; ICD-10 CM, DSMV
- Knowledge of documentation and legal issues pertaining to HIPAA, PHI and other health information.
- Proficiency in Microsoft Office 365
- Sensitivity to multi-cultural populations and issues.
- Ability to communicate effectively with staff and County representatives
- Ability to read, write and speak English is crucial, as is the willingness to work with mentally impaired adults.
- Must be at least 18 years of age
- Must be CPR, Crisis Prevention Institute (CPI), and First Aid certified on date of employment or within 60 days of employment and maintain current certification throughout employment

# Upcoming Events

## GOCHIA 2020 EDUCATIONAL PRESENTATIONS




MONTH	DATE/TIME	LOCATION	TITLE	SPEAKERS
October	 <b>CHIA</b> October 8 <sup>th</sup> , 2020 12:00 PM – 1:00 PM <a href="#">Event Details and Registration</a>	<i>Complimentary</i>	CHIA Town Hall: AHIMA House of Delegates Discussion	
	 <b>CHIA</b> October 13 <sup>th</sup> , 2020 11:00 AM – 12:00 PM <a href="#">Sign-ups Closed</a>	<b>2 – Part Webinar</b>	<b>Part 2:</b> eLearning Program: Countdown to Information Blocking	<b>Lauren Riplinger, JD</b> <b>Debi Primeau, MA, RHIA, FAHIMA</b>
	 <b>AHIMA20</b> October 14 <sup>th</sup> – 17 <sup>th</sup> , 2020 <a href="#">Event Details and Registration</a>	<b>Virtual Event</b>	AHIMA Virtual Convention	
	 <b>GOCHIA</b> October 15 <sup>th</sup> , 2020 6:00 PM – 8:00 PM <a href="#">Event Details and Registration</a>	<b>Webinar</b>	Congenital Heart Surgery (2.0 CEU)	<b>Dr. Joanne Starr</b> Director of CHOC ECLS for <b>Pediatric</b> Cardiothoracic Surgery
	 <b>CHIA</b> October 20 <sup>th</sup> , 2020 11:30 AM – 12:30 PM <a href="#">Event Details and Registration</a>	<b>Webinar</b>	Data Collection Best Practices for Sexual Orientation and Gender Identity Elements (1.0 CEU)	<b>Julie Pursley, MSHI, RHIA, CHDA, FAHIMA</b> <b>Lesley Kadlec, MA, RHIA, CHDA</b>

## GOCHIA 2020 EDUCATIONAL PRESENTATIONS

	<p> <b>CHIA</b> October 27<sup>th</sup>, 2020 12:00 PM – 1:00 PM <a href="#">Event Details and Registration</a></p>	<b>Webinar</b>	Revenue Cycle Improvement Opportunities: The HIM and Business Office Connection (1.0 CEU)	<b>Deyon Suchla, Healthcare Consulting Senior Manager for Eide Bailly LLP</b>
	<p> <b>CHIA</b> October 28<sup>th</sup>, 2020 10:30 AM – 12:00 PM <a href="#">Event Details and Registration</a></p>	<b>4 – Part Webinar</b>	<p><b>Part 1:</b> eLearning Program: Confidentiality: Protecting and Releasing Health Information in California(6.0 CEU)</p> <p><b>HIPAA and CMIA, General Health Information – Uses and Disclosures</b></p>	<b>Allan Jergesen, JD Joyce Chang, JD, CHC, CHPC</b>
November	<p> <b>CHIA</b> November 4<sup>th</sup>, 2020 10:30 AM – 12:00 PM <a href="#">Event Details and Registration</a></p>	<b>4 – Part Webinar</b>	<p><b>Part 2:</b> eLearning Program: Confidentiality: Protecting and Releasing Health Information in California(6.0 CEU) <b>Patient Rights</b></p>	<b>Allan Jergesen, JD Joyce Chang, JD, CHC, CHPC</b>
	<p> <b>CHIA</b> November 11<sup>th</sup>, 2020 10:30 AM – 12:00 PM <a href="#">Event Details and Registration</a></p>	<b>4 – Part Webinar</b>	<p><b>Part 3:</b> eLearning Program: Confidentiality: Protecting and Releasing Health Information in California(6.0 CEU) <b>Special Health Information, Access to Minors’ Health Information, Disclosure of Security Breaches</b></p>	<b>Allan Jergesen, JD Joyce Chang, JD, CHC, CHPC</b>



## GOCHIA 2020 EDUCATIONAL PRESENTATIONS

	 <p><b>CHIA</b> November 17<sup>th</sup>, 2020 11:30 AM – 12:45 PM <a href="#">Event Details and Registration</a></p>	<p><b>Webinar</b></p>	<p>Telehealth Coding, Billing and Reimbursement, CMS Rules During COVID – 19 PHE</p>	<p><b>Terry Fletcher, CPC, CCS, CCE-P, CEMC, CCC, ACS-CA, SCP-CA, CMSCS, QMPM</b></p>
	 <p><b>CHiA</b> November 18<sup>th</sup>, 2020 10:30 AM – 12:00 PM <a href="#">Event Details and Registration</a></p>	<p><b>4 – Part Webinar</b></p>	<p><b>Part 4:</b> eLearning Program: Confidentiality: Protecting and Releasing Health Information in California(6.0 CEU) <b>New Challenges, New Privacy Laws, Other “Hot Topics” and a Question and Answer Forum</b></p>	<p><b>Allan Jergesen, JD Joyce Chang, JD, CHC, CHPC</b></p>
	 <p><b>GOCHIA</b> November 19<sup>th</sup>, 2020 6:00 PM – 8:00 PM <a href="#">Event Details and Registration</a></p>	<p><b>Webinar</b></p>	<p>A Modern Take on Health Data Quality (2.0 CEU)</p>	<p><b>Jim Hoover</b></p>



## 2020-2021 GOCHIA Board

President	Rachael Goodman, RHIA, CPC
President-Elect	Lizbeth Felix, RHIA
Past President	Jacqueline Bloink, MBA, RHIA, CHC, CPC-I, CFE, CMRS
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